



## KB Transport Solutions Limited Website Privacy Policy

### Privacy Note

What information do we collect about you?

We collect information about you when you register with us or place an order for services. We also collect information when you voluntarily ask for quotations. Website usage information is collected using cookies.

### Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

If you would like more information about this, you can visit [www.aboutcookies.org](http://www.aboutcookies.org)

You can set your browser not to accept cookies and the above website will tell you how to remove cookies from your browser.

### Using your personal information

We collect information about you to process your order, manage your account, and, if you agree, to contact you about other services that we think may be of interest to you.

We use your information collected from the website or if you have registered by other means. If you agree, we will pass on your personal information to our third-party suppliers / companies so that we are able to operate your order of service.

### We may use your personal information to:

- Administer the website.
- Improve your browsing experience by personalising the website.
- Enable your use of the services available on the website.
- Supply you with services.
- Send statements and invoices to you and collect payments from you.
- Send you general (non-marketing) commercial communications.
- Send you email notifications which you have requested.

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Registered in England and Wales No. 7768935 VAT Registration Number GB 123836715*

*Our mailing address is:  
KB Transport Solutions Limited  
Canalside House, 7 Sandy Lane Business park  
Coventry, West Midlands CV1 4DQ*

# KBTS

## KB Transport Solutions Limited



### KB Transport Solutions Limited Website Privacy Policy

- Send to you our newsletter and other marketing communications relating to our business or the businesses of carefully-selected third parties which we think may be of interest to you by post, by email or similar technology (you can inform us at any time if you no longer require marketing communications).
- Provide third parties with statistical information about our users – but this information will not be used to identify any individual user.
- Deal with enquiries and complaints made by or about you relating to the website

#### Personal Data

We may collect, store and use the following kinds of personal information:

- Information that you send to us in order to obtain a quotation for services.
- Information that you provide to us for the purpose of subscribing to our website email notifications and/or newsletter.
- Information that you provide to us for the purpose of using our website-based and other services.
- Any other information that you choose to send to us.

**KB Transport Solutions Limited** will not share your information for marketing purposes with companies outside of KB Transport Solutions Limited.

We may share your information with credit reference agencies and other companies for use in credit decisions, for fraud prevention and to pursue debtors.

For further information on how your information is used, how we maintain the security of your information, and your rights to access information we hold on you, please contact us on 02476 629 751 or Email us on [info@kbtransportsolutions.co.uk](mailto:info@kbtransportsolutions.co.uk)

#### Other Websites

This privacy policy only covers this website. Any other websites which may be linked to by our website are subject to their own policy, which may differ from ours.

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## **KB Transport Solutions Limited Website Privacy Policy**

### **Policy amendments**

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

We may from time to time also notify you of changes to our policy by email.

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